Dear Student,

Please visit Lynx Central, a one-stop shop to serve student needs around admissions, registration and enrollment, and financial matters.

The Bursar’s Office staff would like to provide an update on our customer service office hours for the Fall 2021 term and reminders for payments.

**ONLINE PAYMENTS**

Submitting payments online is the easiest way to complete financial transactions.

- **E-CHECK No Fees** - we highly encourage students to pay online, through UCDAccess. E-check payments (electronic bank payments) are free from fees.
- Credit and debit card transactions are assessed a 2.75% service fee.
- **Paper Checks**
  - Mail payments to:
    University of Colorado Denver | Anschutz Medical Campus
    Bursar's Office
    Mail Stop A098
    13120 E. 19th Ave, Room 3120A
    Aurora, CO 80045
  - Drop Off - we have installed a drop box on the first floor of Student Commons, located across from the front counter of Lynx Central to allow for check and money order payments to be dropped off. Payments are processed within three business days.

**PAYMENT PLANS**: the fall payment plan is available through UCDAccess beginning August 4th. Sign up by August 18th to have your tuition payments automatically withdrawn from your designated bank account on August 20th, September 20th, October 20th and November 22nd. If you do not sign up for a payment plan by the August 18th deadline, you may be assessed late and service charges if your account is not paid in full by the September 10th tuition and fee due date.

**DIRECT DEPOSIT** - Are you expecting a refund from financial aid? Sign up for direct deposit to get your refund faster. It's free and easy. Follow the navigation below.
How to Set Up Direct Deposit:

1. Log into UCDAccess
2. In your "Student Center", select "Student Account"
3. Go to "Direct Deposit Student Refunds"
4. Follow the instructions and input your account information

THIRD PARTY PAYOR - Is a company or government paying your tuition? Visit our Third Party page for more information, or reach out to thirdpartybilling@ucdenver.edu to ensure it is processed.

QUESTIONS - our staff is available by phone and email from 8am to 5pm, Monday through Friday.

- Beginning Monday, August 2nd, we will be on campus Monday, Wednesday, and Thursdays until August 12th.
- Beginning Monday, August 16th, we will be available for in person visits Mondays through Thursday until September 9th. We will also be open September 10th (payment deadline)
- After September 10th, we will be available in the office Mondays and Thursdays and the last working day of every month.
- While in the office, we are available from 9am to 11:30am and 12:30pm to 4pm.

How to obtain a bus pass for the Fall 2021

A bus pass option will no longer be included as part of your tuition and fees. If you are interested in obtaining a bus pass for the upcoming fall 2021 term, please visit this link here: https://www.ahec.edu/services-departments/id-station

The bus pass is now being managed by the Auraria Higher Education Center as part of the College Pass for students:

The RTD CollegePass for Auraria Campus students provides qualified students with unlimited rides by both bus and rail for a nominal cost. To be eligible for the RTD CollegePass, students must be registered for the fall semester and have a current Campus ID card. Qualified students can get their RTD CollegePass for the fall semester at the Campus ID Station (Suite #269) located in Tivoli Student Union just across from the Barnes & Noble College Tivoli Station bookstore. Returning students registered for the Fall 2021 semester can get their RTD CollegePass online. Students can choose to opt-in for an RTD CollegePass August 1–September 30, 2021. Once enrolled, students can access and use e-tickets through RTD’s Mobile Tickets app for unlimited rides on the RTD bus and rail system from August 1, 2021 - January 31, 2022.
Thank you,

Bursar’s Office | Student Service Center Staff  
University of Colorado  
Denver | Anschutz Medical Campus | Student Financial Services  
Bursar@ucdenver.edu | www.ucdenver.edu/bursar